

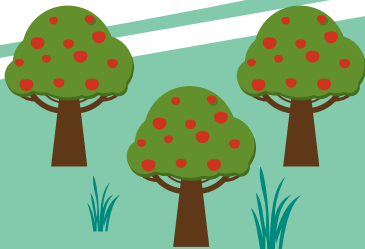


World Vision
SINGAPORE



Child Sponsorship Handbook

Thank you for
helping to
change a
child's world.



Because of our community-focused
solutions, for every child you help,
4 more children benefit too!

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As my sponsor, you will help to...

Improve my life and my community

World Vision partners communities through Area Programmes. Children, families and the communities in need are found within these Area Programmes and are supported through Child Sponsorship. Your sponsorship aids them in their journey towards independence and self-sustainability.



Child-focused Initiatives



Improved quality of healthcare in the community.



Enhanced and consistent quality of education.



Meeting food and nutrition needs for children.

Community Empowering Projects



Basic financial skills training and creation of job opportunities.



Clean water sources installed in the area.



Humanitarian relief and response for children and families when disaster strikes.

Leave a sustainable and positive impact!

1



Building the Foundation

During the first 3 years of development, World Vision works closely with local leaders to identify challenges the community faces. The team then maps out an action plan with resources needed to create a healthy, sustainable environment.

2



Evaluate & Grow

More members of the community become involved in leading and owning the projects during the middle phase of the programme (years 4 to 10). This period is also a time to make any necessary adjustments to projects, so goals are met.

3



Enhance Sustainability

By years 11 to 12, the impact of your support is tangible. Families' living conditions are improving, and they are empowered to independently continue the work you helped start.

Fullness of Life for All

Child Sponsorship tackles the root causes of poverty through community empowerment, creating a sustainable and child-focused environment for the child. For that reason, donations are pooled together and do not go directly to your sponsored child(ren).

Your sponsorship leaves both the children and the community stronger!



Your Sponsorship Journey



Receive a welcome kit with essential information about your sponsored child.



Receive Annual Progress Reports (APRs), Christmas greeting cards and updates on the impact of your sponsorship.



Navigate your personalised *My World Vision* account to write e-letters, and track the progress being made for your sponsored child and community.



Form a memorable bond with them throughout the sponsorship journey.



Scan the QR code to login to the portal or visit cs.worldvision.org.sg

Sponsor's Timeline:

Get the latest news and updates from your sponsored child and the progress being made the community!

Login to cs.worldvision.org.sg today!

Enter into My World

My World Vision is your personal sponsor's portal, to stay connected with your sponsored child and updated on your sponsorship impact.



Receive

regular updates and sponsor-exclusive content about your sponsored child(ren) and their communities.



Communicate

with your sponsored child(ren) via e-letters.



Keep track

of your giving history, update your profile and personal details.

Kindly ensure your mailing address is updated in order to receive mails from your sponsored child.

You may update your correspondence preference with us at www.worldvision.org.sg/guide

Write to Me



Write

a letter to introduce yourself or send words of encouragement!

Things to Note for Mailing Letters/Gifts:

- Include the child's name and ID number on the back of the envelope and top of the letter.
- Indicate your name and partner number at the end of the letter.
- Mail your letters/gifts to the World Vision offices directly to the child's country.*

Shift to Digital Correspondence:

As we continue shifting towards a digital experience, World Vision Singapore is also working to meet your preferred method of corresponding with and staying updated about your sponsored child(ren).

Please visit www.worldvision.org.sg/guide to update your preference or for more information.



Send

your letter through the portal or via mail!



Receive

Expect to receive a reply from your sponsored child within 3 - 4 months.

Children appreciate your letters*, especially during birthdays and special occasions! It is a great way to form a personal connection with your sponsored child(ren).

*Writing to your sponsored child is not compulsory but it is encouraged.

*Visit www.worldvision.org.sg/mail for the updated addresses of World Vision offices

Send Me a Gift

World Vision encourages sponsors to send small and inexpensive gifts to their sponsored child(ren) as a form of encouragement and show of love.

Recommended gifts



Balloons



Small toys



Stationery



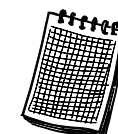
Socks/Scarves



Photographs/
Paintings/Postcards



Mini stuffed-dolls



Notebooks

Important pointers when sending gifts:

- Items have to be small and inexpensive.
- Items should not include money, electronics, food or expensive gifts.
- Items have to adhere to the country's regulations and should not incur additional admin costs or tax.
- Religious items or materials should be avoided.
- Gifts should be brand new.

Please visit www.worldvision.org.sg/guide for more information.



Gift Notification

A gift notification (GN)* allows you to purchase a local gift for your sponsored child. GNs allow for bigger and bulkier gifts, like bicycles, without the hassle and cost of shipping. The family and child will be consulted by World Vision staff to determine the appropriate gift(s).

Gift Notifications start from **USD\$100**. World Vision staff will purchase the gift for your sponsored child.

* For more information on Gift Notification, visit www.worldvision.org.sg/send-gn



Visit Me

Child Sponsorship trips offers a deeper understanding of your sponsorship impact and a chance at a first-hand experience.

1



Visit

your sponsored child, interact with the locals and immerse into the local lifestyle.

2



Witness

the progress and impact of child sponsorship in the community.

3



Understand

the unique challenges faced by the community and meet with vulnerable families.

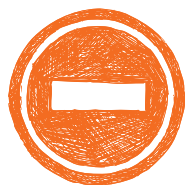
Important Pointers for Trips:

- Sponsors can only visit their sponsored children through group trips organised by World Vision.
- The in-country trip costs covers meals, accommodation and in-country transport but excludes air-fare.
- Trippers are required to book their own flights. Recommended flight routes will be provided to confirmed trippers.

Visit www.worldvision.org.sg/trips
more information on upcoming trips

Keep Me Safe

World Vision is committed to safeguarding the privacy of both children and sponsors. To ensure a safe and fulfilling experience for all, we ask for your support and cooperation in safeguarding sensitive information.



PLEASE DO NOT:

- 1 Share sensitive information (child's last name, ID number, medical condition, address, etc.).
- 2 Befriend your sponsored child on social media.
- 3 Begin or encourage correspondence beyond World Vision's supervision.
- 4 Respond to correspondence from the child or family that leaves you uncomfortable*.
- 5 Visit your sponsored child or arrange for them to visit you without authorisation from World Vision during the span of sponsorship.

Please report any inappropriate messages to enquiries@worldvision.org.sg or 6922 0144



FAQs

Child Sponsorship

1. How do I know the child is real?

As a sponsor, you can communicate with the child as well as visit them on trips. You will also receive an Annual Progress Report and letters from the child that speaks of their needs, well-being and the impact of your sponsorship.

2. How are the children chosen?

The community identifies children that have the greatest need. World Vision staff will then verify those chosen to ensure a suitable fit for the sponsorship programme.

3. What is the average duration of a sponsorship?

Child sponsorship is a long-term commitment that coincides with the duration of each World Vision Area Programme.

4. When will my sponsorship end?

Sponsorship ends when:

- a. Your sponsored child's community becomes self-sustainable, not requiring further assistance from World Vision.*
- b. The family leaves to an area beyond World Vision's reach.*
- c. You decide to end the sponsorship. Just call us and let us know.

5. What happens to the child if I cancel my sponsorship?

We encourage sponsors to continue their sponsorship. However, should you decide to discontinue, you can encourage a family or friend to take on your sponsorship. Alternatively, World Vision will source for another sponsor to continue the sponsorship.

*When this happens, we will propose another child in need of your sponsorship for your consideration.



FAQs

Connecting with my sponsored child

6. What if the child does not understand English?

You are encouraged to write in English despite communication barriers. World Vision staff will translate the letters to the local language and deliver both original and translated copies to your sponsored child.

7. What are the restrictions that I should keep in mind? (e.g.: information sharing)

As a sponsor, please do not share your own contact information. You are also forbidden from sending your sponsored child money separately as well as expensive or large gifts.

8. Can I stay in contact with my sponsored child via social media or email after the sponsorship ends?

Besides communication barriers and the absence of translation, World Vision does not encourage post-sponsorship contact due to safeguarding concerns for your sponsored child and you. There is also a risk that communications unsupervised by World Vision may be compromised by other parties, disguising as your sponsored child to ask for inappropriate gifts.

9. How else can I contribute?

There are various ways you can contribute to improving the lives of vulnerable children such as helping the community through the gift catalogue, contributing to a project, responding to a disaster appeal, or starting a crowdfunding campaign with family and friends.

Last but not least, be our advocate and help us spread the word by inviting others to be child sponsors and participate in our events or trips.

FAQs

Money Matters

10. How are the funds utilised?

The Annual reports sent to sponsors will also include information on the usage of funds. World Vision undergoes internal and external audits for financial accountability which can also be found at www.worldvision.org.sg/financial-accountability.

11. Is my donation tax deductible?

No, all donations to World Vision Singapore are non-tax-deductible. As stipulated in the policy by the Singapore Government, only gifts or donations to charities with Institution of Public Character (IPC) status are entitled to tax deductions. IPCs are required to conduct activities that exclusively benefit the local community. As most of our funds are channeled to projects overseas, we do not have the IPC status.

12. How much of my sponsorship goes to the child?

Your sponsored child/family does not directly receive your donation. From our decades of experience on the ground, we know that your contribution creates more impact on your sponsored child when used to benefit the community as a whole. According to Singapore's charity regulations, the total expenses incurred due to public fundraising appeals in a financial year must not exceed 30% of total donations collected through the public appeals in that year. World Vision's stewardship mandate is for the expenses to be below 20%.

A Trustworthy Organisation

View our financial reports here: www.worldvision.org.sg/about-us/financial-accountability



About World Vision

World Vision is a Christian relief, development and advocacy organisation dedicated to working with children, families and communities worldwide to reach their full potential by tackling the root causes of poverty and injustice.

Working in nearly 100 countries around the world, World Vision serves all people, regardless of religion, race, ethnicity, or gender.

Our Vision

Our vision for every child, life in all its fullness;
Our prayer for every heart, the will to make it so.

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